

**W**hether you are looking for full-time or seasonal employment, Fernie Alpine Resort may have what you're looking for. A wide variety of challenging job opportunities are available, both winter & summer.

Friendly customer service is the key to our success and your success with us. Our goal is to provide guests with the best vacation experience possible. If you feel that you can enjoy working in a demanding atmosphere and that you can thrive in this situation, we want to hear from you!

We operate ten ski lifts which include: 2 high speed quad chairlifts, 2 fixed grip quad chairlifts, 2 triple chairlifts, 1 platter, 1 T-bar, 1 handletow and 1 carpet. These lifts service 107 designated runs, 5 alpine bowls and tree skiing.

Fernie is about snow and terrain - a true "skiers' mountain" with a wealth of steep and deep glades and chutes, as well as an abundance of gentle, wide-open cruising runs. Average annual snowfall exceeds 29 feet, making Fernie the snow capital of Western Canadian skiing and one of North America's top resorts.

**S**et in a beautiful mountain paradise, Fernie Alpine Resort offers an extensive summer program for all visitors. Whether it is lift serviced mountain biking, scenic hiking, fly fishing, horseback riding, kayaking and river rafting, tennis, interpretive guided walks and kids camps, that you are interested in, Fernie Alpine Resort has something for everyone in the summer!

***“Our Mission is to provide our guests with the best vacation and recreational experience possible.”***

*Following are brief descriptions of the various positions available at Fernie Alpine Resort. These descriptions are not complete nor do they encompass all areas of each job's responsibilities.*

## **Outdoor Operations**

### **Lift Operators:**

Lift Operators are responsible for the safe operation of our lifts. This position is critical to customer service. All candidates must possess a friendly, enthusiastic attitude. Lift operators should be at least intermediate level skiers or snowboarders and come with their own ski/riding equipment. We provide lift training.

### **Snowmakers:**

Snowmakers are responsible for maintaining and monitoring our entire snowmaking system. Employees in this position are required to work rotating shift work and must be in good physical condition.

### **Ski Patrol:**

Ski Patrollers assist in the event of an accident, conduct avalanche control work, risk management, fencing and signage. They must possess an accredited 80 hour first aid course, know our mountain, be in good physical condition and be strong advanced skiers. Advanced Wilderness/B.C. Industrial First Aid and Avalanche I mandatory. Previous experience also preferred. (Apply early for these certified positions.)

### **Winter Sports School:**

Instructors are hired with C.S.I.A. or C.A.S.I. Level 1 or better. In addition to regular classes, instructors help out with our children's program. All instructors attend on-mountain ski/riding clinics, which give the opportunity to improve skiing/riding and teaching skills. (Apply early for these certified positions.)

### **Parking Attendants:**

Parking attendants are responsible for the friendly and efficient direction of traffic and parking. On a regular basis, individuals from this pool of workers will be asked to lend assistance to other areas.

### **Ticket Checkers:**

Ticket Checkers are responsible for greeting our guests in the lift lines and ensure all lift tickets are scanned.

### **Snow Shovellers:**

Snow shovellers are responsible for the prompt efficient removal of snow in our pedestrian areas. Individuals from this pool of workers may be asked to lend assistance to other areas.

## **Indoor Operations**

### **Guest Services:**

Our Guest Services Sales staff are responsible for: providing information, handling customer concerns, selling activities and Winter Sports School products. Of primary importance in this position is the ability to work with the public in a hectic environment while maintaining a friendly, enthusiastic and positive attitude. Excellent customer service skills, organization and basic clerical skills are required.

### **Ticket Sellers:**

Ticket sellers are responsible for the sale of tickets and the accurate reconciliation of all revenues. This is a key customer service position, which requires friendly staff with good interpersonal skills.

### **Daycare:**

Workers at our daycare are responsible for children from infants to six years old. There is a full daycare program, which includes children's ski lessons. Courses in early childhood development or equivalent experience are an asset. Once again, a friendly, enthusiastic attitude is a must.

### **Sports Alpine Retail Shop:**

Our sports shop retails a wide variety of clothing, equipment, souvenirs and our Demo centre. Employees in this department need excellent customer service skills and require previous experience in the sale of sporting goods.

### **Rental Shop:**

Our rental shop handles the rental of skis and snowboards as well as professional ski repair services. Employees must present themselves in a friendly, enthusiastic manner. In the rentals section, training will be provided. In repairs, previous experience is a prerequisite.

### **Wolf's Den Mountain Lodge:**

The Lodge is located at the base and entrance of the Resort area. Our facilities require staff in the following areas:

- Front Desk

- Housekeepers

## **Food and Beverage**

This department is the largest on the mountain and employs staff in a variety of outlets which include:

**The Griz Lodge** (Base Area Daylodge)  
Licensed Cafeteria

**Slopeside Coffee & Deli** (Base Area)  
Coffee & Deli Shop

**Mountain Pantry** (Entrance)  
Grocery and Liquor Store

**Griz Bar** (Base Area)  
Licensed Lounge (no current openings available)

**Kelsey's At The Lodge** (Base Area)  
Licensed Restaurant & Bar

**The Bear's Den** (Mid-Mountain)  
Snack Shack

**Lost Boys Café** (Timber Top)  
Licensed Cafe

The following positions are hired within the various locations:  
Servers – Hosts - Cashiers – Line Cooks - Bartenders  
- Bus Persons/Dishwashers – Prep Cooks – Stock  
and Inventory – Supervisors - Cleaners

Each position within the food services department requires hard work and, of course, a friendly, enthusiastic attitude. A valid BC Food Safe or Serving It Right Certificate is a prerequisite in some positions. Experience may be necessary in some positions; however, in most cases we are willing to train.

**Janitorial:**

Managed by our F&B department, day and night shift opportunities exist. Experience always an asset.



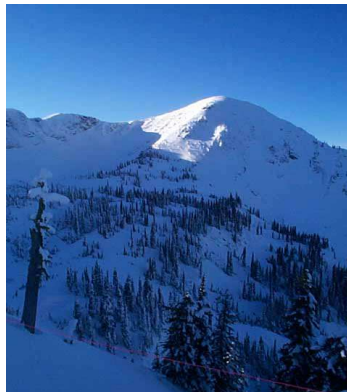
**Transportation:**  
Transportation to and from Fernie Alpine Resort may be available from Kootenay Taxi. They can be reached by email at [taximanager@kootenaytaxi.com](mailto:taximanager@kootenaytaxi.com) website at [www.kootenaytaxi.com](http://www.kootenaytaxi.com) or by calling 250-423-4408.

**Accommodation:**  
Staff housing is not available at the resort, but the city of Fernie is only 5km away where long-term accommodation can be found. For help finding accommodation, try contacting:

- Chamber of Commerce: [ferniechamber.com](http://ferniechamber.com) - (250) 423-6868
- Free Press Newspaper: [www.thefreepress.ca](http://www.thefreepress.ca) - (250) 423-4666
- Central Reservations: [ferniecentralreservations.com](http://ferniecentralreservations.com) - 423-2052
- The City of Fernie: [www.fernie.ca](http://www.fernie.ca) - (250) 423-6817
- Local Websites: [OurFernie.com](http://OurFernie.com), [Fernie.com](http://Fernie.com)

**Staff Benefits:**  
All full-time seasonal staff receives:  
- Complimentary Fernie Alpine Resort Staff Pass  
- Discounts in Food and Beverage  
- Discounts in the Retail and Rental Shops  
- Free group ski lessons (restrictions apply)  
- Subsidized Staff Activities  
- and more...

**The RCR Look:**  
Uniform specifications apply throughout the resort.



For more information on any of the positions described, please contact the Human Resources department at:

[employment@skifernie.com](mailto:employment@skifernie.com)

Phone: (250) 423-4655  
Fax: (250) 423-6644

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Visit us on the Web at:  
[www.skifernie.com](http://www.skifernie.com)



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# FERNIE

## Alpine Resort

*Legendary Powder*

*A variety of challenging  
job opportunities are  
available to you at  
Fernie Alpine Resort.*

